

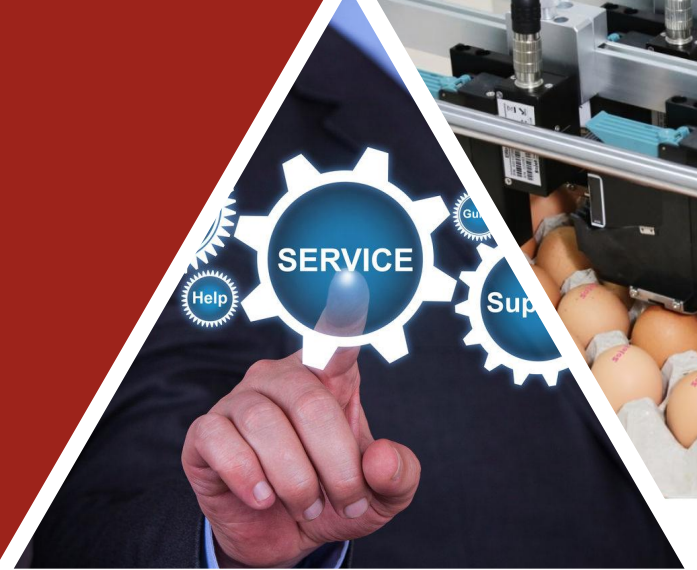
TOTAL SERVICE

- ONSITE & REMOTE SUPPORT
- 24/7 TOTAL CARE HOTLINE
- DIRECT TO TECHNICIAN ACCESS
- NATIONAL COVERAGE

Enhancing Consumer Engagement

RESULT
GROUP OF COMPANIES

www.resultgroup.com.au



TOTAL SERVICE OPTIONS

Extending the life of your equipment is smart business. We know every repair / service situation has its own unique set of circumstances. That's why we think it's important to have a range of options that are flexible enough to deliver the service care you need, when you need it. We care, because business is complicated enough.

DIRECT TO SITE

Result Direct To Site is the most efficient service, offering on-site expertise. Repairs, breakdowns, servicing, preventative maintenance and staff training can all be conducted in the most efficient time frame with the highest skill level at your fingertips. We are focused on improving the way you operate through providing better services and the best experts in the industry delivered direct to your production floor.

VIDEO REMOTE SUPPORT

Result Video Remote helps our clients keep critical operations online, resolve faults and improve processes - all without needing to come to site and run from our National Operations Centre. Our dedicated team of expert technicians will guide you through the breakdown diagnostic process and onto a favourable outcome via various connective technologies. Live video-enabled support is in our hands, let's use it!



DIRECT PHONE ACCESS

Result Direct Phone Access offers professional technical support via telephone. If your site is remote, or even in an outer metro area, our Direct Phone Access option will help you save on mobilisation costs. Forget about pressing buttons to get through to someone. At Result you will always speak with a skilled technician, not a call centre. Our clients have instant access to our expertise and knowledge base, allowing the smaller issues to be dealt with promptly and efficiently. The result is a faster return to work at the lowest possible cost.

TOTAL CARE HOTLINE

With our Total Care Hotline you are in expert hands round the clock. Our service technicians are standing by 365 days a year, 24 hours a day, and offer remote support Australia-wide.

Access our hotline 1300 469 434 for emergency breakdown support, fast fault diagnosis and resolution without the need to travel to site.

What's in it for you

- Fixed rate service care
- Assurance of continued operations, no matter what the circumstance
- Reduce downtime - immediate downtime support via remote connection
- Direct access to a team of expert service technicians at your disposal 24/7
- Ensured business continuity
- Save on mobilisation / travel costs
- PEACE OF MIND.....





RESULT GROUP TOTAL SERVICE

OUR APPROACH FOR YOUR
SUCCESS

Result's Total Service products are designed to offer you a premium service without the premium price tag. Our aim is to lead the industry by defining service excellence and building unmatched customer loyalty. Yes, we may be different, but not indifferent. We offer and deliver the same first-rate service and support to every single one of our customers. No hidden costs or extras, just Total Care.

Result Total Care Hotline: 1300 469 434

ABOUT US

Formed in 2009, with over 125 years of combined experience in machinery, packaging and materials, Result Group has fast become one of the country's premier suppliers in their field.



24/7 Service

Our service department is available to you 24 / 7, 365 days a year.
Hotline: 1300 469 434



Technology

We use smart technology that saves at every level.



Solutions

We develop, design and create standard and custom applications to suit any market.



Ph: +61 3 9706 4474 2 @ 40 Abbots Rd, Dandenong South, Vic 3175, Australia
www.resultgroup.com.au admin@resultgroup.com.au